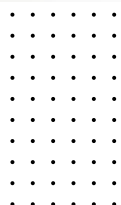
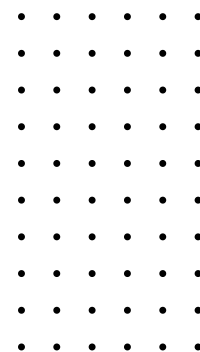


# BASAM INSURANCE AGENCY COMPANY PROFILE 2024

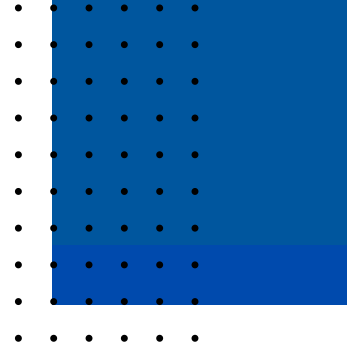


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# **TABLE OF CONTENT**



01. Company Overview

02. Our Process

03. Company Values

04. Our Services

05. Management Team

06. Our Clients



# COMPANY OVERVIEW

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## About Us

Basam Insurance Agency is the growing insurance agency in Tanzania operating since 2023.

Basam Insurance Agency works under MUA Insurance (T) Limited as our main principal. We therefore understand the client need and expectation.

Basam Insurance Agency is at the top of reaching the customer's expectations while embracing professionalism, meeting the client demands and proving our trust in Tanzania.

# OUR PROCESS

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## Mission

To provide quality and service promptly to our customers.

## Vision

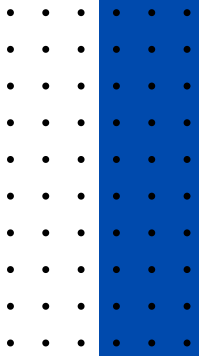
To grow and achieve Insurance market leadership in Tanzania by exceeding customers expectation and gain operation efficiencies in all our business and activities.



# CAMPANY VALUES

1. **Integrity:** The agency operates with transparency, ethical conduct, and honesty in all aspects of its business.
2. **Teamwork:** Emphasizing collaboration and combining individual strengths to achieve greater results collectively.
3. **Professionalism:** Striving to interact courteously, honestly, and responsibly with clients and other businesses.
4. **Collaboration:** Encouraging teamwork, positivity, inclusivity, and relying on all team members to achieve results.
5. **Accountability:** Demonstrating ownership, responsiveness, courage, excellence standards, and honoring commitments.
6. **Fun & Humor:** Creating a friendly work environment where people enjoy being part of a team that makes a difference.
7. **Commitment:** Giving full attention to clients, anticipating their needs, and being honest about all details.





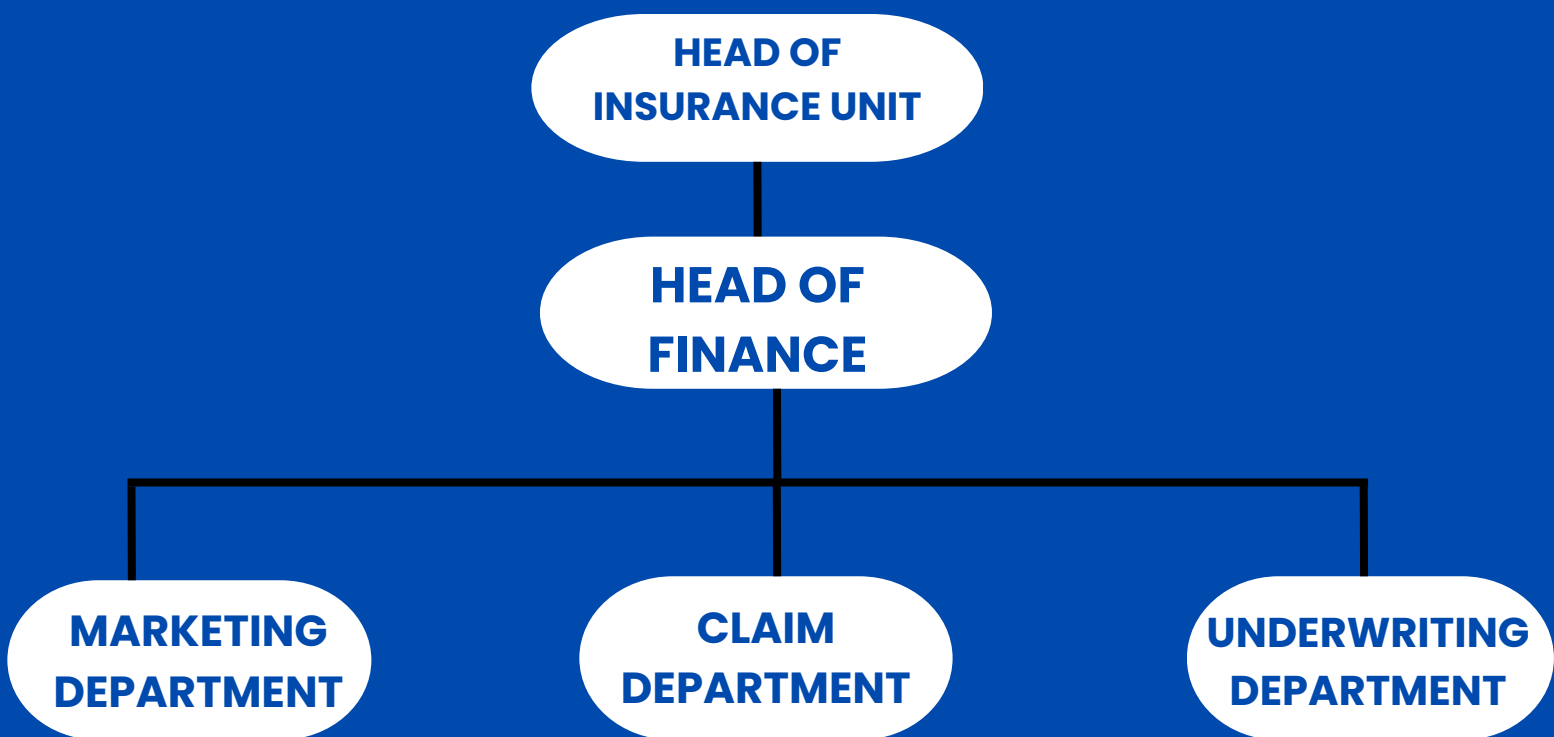
## OUR SERVICES

- ☒ MOTOR VEHICLE INSURANCE
- ☒ ENGINEERING INSURANCE ( Contractor all Risk, Erection all Risk, Bonds)
- ☒ FIRE INSURANCE
- ☒ THEFT INSURANCE
- ☒ GROUP PERSONAL ACCIDENT AND PERSONAL ACCIDENT
- ☒ MARINE AND AVIATION INSURANCE
- ☒ PROFESSIONAL INDEMNITY
- ☒ TRAVELLING INSURANCE
- ☒ LIABILITY INSURANCE
- ☒ DOMESTIC PACKAGE

# MANAGEMENT TEAM

Teamwork makes the dream work. And everyone in the team has proved this true. Without your constant support and robust feedback, providing the necessary experience for our clients would not be possible.

The amount of effort that the team put into the job to complete it was tremendous. The energy levels and the sincerity which was displayed were exemplary. This has set up higher standards in the organization.



# OUR CLIENTS

- KAMPALA INTERNATIONAL UNIVERSITY
- DISAMO TOURS AND SAFARI COMPANY LIMITED
- MUTAMI TECHNOLOGIES COMPANY
- BAMINGO COMPANY LIMITED



